

Privacy collection statement

MSL Solutions Limited ABN 96 120 815 778 and its related bodies corporate (referred to in this document as **we, us** or **our**) recognises that your privacy is very important and we are committed to protecting the personal information we collect from you. To the extent that the *Privacy Act 1988* (Cth) (**Privacy Act**), and the Australian Privacy Principles (**APPs**) govern the way in which we must manage your personal information, the purpose of this statement is to advise you that we may collect, use and disclose various personal information about you, including your name, contact information, and IP address. Where possible, we will collect your personal information directly from you, however on occasion we may need to collect personal information about you from #third parties.

This collection is for the purposes of providing goods and services to you, facilitating our internal business operations and internal administration, including internal record keeping and the fulfilment of any legal requirements, analysing our goods and services and customer needs and monitoring website performance with a view to developing new or improved goods and services and improving our website, providing you with information about us and the goods and services that we, or our related entities or organisations that we have affiliations with, offer that may be of interest to you, and any purpose directly related to any of the above, for example, for planning purposes, to keep you informed of updates and changes to the goods and services, and to provide technical support.

In order to provide goods and services to you, we may from time to time disclose your personal information to:

- our employees and contractors, related entities, and affiliated organisations;
- the relevant club, venue, or association in accordance with the terms and conditions of your membership if we are providing a Venue Solution (as that term is defined in our privacy policy);
- service providers who assist us in operating our business;
- a purchaser of the assets and operations of our business, if those assets and operations are purchased as a going concern;
- the police, or any relevant authority or enforcement body; and
- third parties where required by law, binding regulation, court order, or otherwise with your consent.

If the personal information you provide to us is incomplete or inaccurate, we may not be able to provide you with the goods and services you are seeking. It is up to you to update your personal information. If you are unable to update your personal information held by us yourself you must notify us of the changes as soon as reasonably practicable.

More detailed information about the way we use, disclose and secure your personal information, how you can access and correct that information, and how you can make a complaint about a breach of the Australian Privacy Principles can be found in our privacy policy, available by contacting us at:

- Street address: MSL Solutions Limited, L 10, 300 Ann Street, Brisbane, QLD, 4000
- Email address: webadmin@mpowermsl.com
- Telephone: 1800 679 701
- Website: mpowermsl.com

